



COMMONWEALTH OF KENTUCKY
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Temporary Half Day Daily Hours at Jackson Driver Licensing Regional Office Due to HVAC Issues

Area residents are encouraged to schedule an appointment in advance, renew online, or visit alternate regional office

FRANKFORT, Ky. (July 14, 2025) – The Jackson Driver Licensing Regional Office will temporarily close at noon daily until further notice due to an ongoing HVAC issue. Area residents are encouraged to schedule an appointment in advance if they are due to renew, visit an alternate regional office, or consider [renewing remotely](#) if they have completed the required vision screening.

“The temporary cooling solutions we are using are only adequate to keep our customers and employees safe and comfortable for a portion of the day given the intense summer heat,” said KYTC Commissioner of Vehicle Regulation Matthew Cole. “We appreciate everyone’s patience and understanding as we strive for a permanent solution as soon as possible.”

Kentuckians can stay updated on office hours for this location by visiting drive.ky.gov. Staff in the Jackson office will continue to complete their work at another regional office after the daily noon closures.

A complete list of all KYTC Driver Licensing Regional Offices can be found at the link [here](#).

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